



QUALITY POLICY

A.M.S. *Tugs & Barges* is committed to the requirements of the ISO 9001:2008 quality management standard and providing high quality, competitive products and efficient service to our clients, so as to consistently meet and exceed their expectations.

It is management's aim to continuously improve the quality of our operations, and the products and services we provide, and ensure they are delivered in a safe and environmentally responsible manner.

Our objective is to forge strong relationships with our clients, partners, industry regulators and the communities within which the company operates, by promoting open communication and striving to always improve our quality and management systems.

To achieve the above, A.M.S. *Tugs & Barges* will:

- Comply with the ISO 9001:2008 standard and other legal and applicable requirements
- Provide the framework for setting and reviewing quality objectives
- Communicate this policy to all persons working for or on behalf of the company, so they are aware of their obligations
- Provide prompt & effective communication with clients & relevant parties
- Provide well-maintained marine vessels with quality machinery
- Ensure vessels and machinery meet applicable compliance rules and regulations
- Aim to reduce the number of non-conformities occurring
- Regularly review and audit our management systems to encourage and ensure a system continuous improvement

The management at A.M.S. *Tugs & Barges* makes every effort to find new ways to increase client satisfaction and to provide a quality approach by adopting industry best practices and standards. At the same time, we rely on each individual taking responsibility for the quality their own work and of those around them.

Alan Yeo

Managing Director – A.M.S. *Tugs & Barges*

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AUSTRALIA MARINE SERVICES PTY LTD T/A A.M.S. Tugs & Barges

Owner/Operator of Barges & Offshore Vessels

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